

## **Action Homeless Statement of Ethical Principles**

As a charity dedicated to creating safe and supportive pathways out of homelessness, Action Homeless commits to maintaining the highest ethical standards in all aspects of our work. Action Homeless seeks to strengthen our commitment to ethical excellence and embody the values at the core of our mission. These principles guide our board, staff, volunteers, and partners in fostering a culture built on trust, integrity, transparency, and safety, ensuring that our actions align with the values we stand for.

### **1. Commitment to Beneficiaries and Public Trust**

Action Homeless exists to serve individuals experiencing homelessness and housing insecurity. Every decision we make aims to maximise the impact on our beneficiaries, even if it may present challenges to our reputation, or operations. We are committed to listening to those we serve, engaging with their experiences, and embedding this feedback into our policies and practices.

### **2. Integrity and Accountability**

Our organisation is grounded in integrity and personal accountability. Action Homeless upholds strict policies for financial management, conflict of interest, and partner due diligence to ensure our resources are used responsibly. We are committed to transparency in our decisions, always guided by ethical standards that support and protect our mission and resources.

### **3. Environmental Impact**

Action Homeless is committed to minimising our environmental impact by adopting sustainable practices across all areas of our work. We strive to reduce waste, conserve energy, and make environmentally responsible choices that support the wellbeing of both our community and the planet.

### **4. Transparency and Openness**

We believe in transparency with all stakeholders—donors, beneficiaries, partners, and the public. Action Homeless is dedicated to openly sharing information about our programs, policies, and impacts. This includes annual reports, safeguarding policies, and our whistleblowing procedures, all readily available to uphold accountability and public trust.

### **5. Right to Safety and Inclusive Culture**

Action Homeless is committed to creating a safe, inclusive environment that treats everyone with dignity and respect. We maintain a zero-tolerance approach to discrimination, harassment, or abuse, and we actively support the health and wellbeing of our staff, volunteers, and clients. Reporting mechanisms are in place to ensure individuals feel safe voicing concerns, with access to support and resources to protect their well-being.

This framework will guide all aspects of our organisation, ensuring that we deliver our services with integrity and accountability to those we serve and the broader community. All aspects of charitable work, furthering our mission with integrity and public trust.