

## **Engage Volunteer**

### **Purpose of the Role:**

Support the work of Engage by opening it up for drop in sessions on Monday mornings  
10am – 12pm

Engage is currently open for drop-in sessions Tuesday to Friday and we'd like to be able to open it up to clients on Monday's as well.

### **Main tasks and activities:**

- Acting as a welcoming and friendly face to clients that drop in
- Supporting clients as they use computers
- Making drinks
- Chatting to and building relationships with clients
- Supporting clients with any other requests (such as creating food parcels)

### **Qualities, experience and skills sought:**

You will need to be friendly and pragmatic person who is able to connect with a wide range of people.

- Reliable
- Enthusiastic
- Interest in helping homeless people
- Ability to communicate with and listen to a wide range of people
- Willing to work in a changing environment with vulnerable adults
- Approachable and friendly
- Organised

### **Training provision – our commitment to you:**

We will provide you with a DBS check and a full induction to Action Homeless.

### **Availability:**

Monday, 10am -12pm

You will be placed on a volunteer rota according to your availability and the nature of the activity you will be undertaking.

**Location:** Engage, 6 St James Terrace, Leicester, LE2 1NA

### **Main point of contact:**

If you are interested in this role, or have any questions, please contact:

James Riviere (Community Engagement Intern)

[jamesriviere@actionhomeless.org.uk](mailto:jamesriviere@actionhomeless.org.uk)

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